

VRS is a valuable tool to utilize full telecommunication access at work and at home. This allows me to access qualified VRS interpreter to ensure language translation accuracy and ability to capture in appropriate visual cues from the hearing party.

I, as a person who has a hearing loss, can express clearly by using the qualified VRS interpreter to ensure my language in appropriate grammar format.

This VRS Services reduce unnecessary repetition and misunderstanding. This type of conversations through VRS speed up the time than lagging by using Relay Operator. For Example: I use a Relay Operator with a party for 30 minutes and while using the VRS with the same party for 10 minutes for the same conversation between the Relay Operator and VRS.

Thank you for your time to read this matter on barrier free communications with minimal or no lag time, and easy navigation for the hearing and deaf communities including speech impediments with utilizing VRS.